Minutes of a meeting of the Customer Service and Transformation Scrutiny Committee of the Bolsover District Council held in the Council Chamber, the Arc, Clowne, on Monday 24th July 2017 at 1300 hours.

PRESENT:-

Members:- Councillors J.E. Bennett, Mrs P Cooper, H.J. Gilmour, C. Moesby, K. Walker and D.S. Watson.

Officers:- C. Millington (Scrutiny Officer), K. Drury (Information Engagement & Performance Manager) and A. Bluff (Scrutiny Officer).

Also in attendance at the meeting was Councillor B.R. Murray-Carr, Portfolio Holder for Community Safety & Street Services.

Councillor S. Peake in the Chair

0121. APOLOGIES

Apologies for absence were received on behalf of Councillors T. Cannon and T. Munro.

0122. URGENT ITEMS OF BUSINESS

There were no urgent items of business to consider.

0123. DECLARATIONS OF INTEREST

There were no declarations of interest made.

0124. MINUTES – 27th JUNE 2017

Clarification of the last paragraph of Minute Number 0073 was provided to the meeting as follows;

<u>H05 - Support 417 inactive 16+ individuals per year & increase their activity levels</u> to more than 30 minutes of moderate intensity physical activity per week,

Members' attention was drawn to Minute 885 of the Minutes from the meeting held on 16th May 2017, where it had been noted that target H05 had been flagged as an alert and was unlikely to be met - Members had suggested that the Senior Sports Development Officer provide an update to the Committee regarding the Girls Hub.

The Scrutiny Officer advised Members that at March 2017, the PERFORM system had noted that the Performance Indicator outturn for the second year was 638 against a target of 834 and as Derbyshire County Council had reviewed the target for the second year, the Scrutiny Committee would receive an update on Quarter 1, 2017/18 performance at their meeting on 1st August 2017.

Members agreed that they would wait until after the update at the August meeting to decide if it was appropriate to request the officer to attend a future meeting.

Moved by Councillor H.J. Gilmour and seconded by Councillor J.E. Bennett **RESOLVED** that subject to the above clarification being included, the Minutes of a Healthy, Safe, Clean and Green Scrutiny Committee meeting held on 27th June 2017, be approved as a correct record.

0125. LIST OF KEY DECISIONS AND ITEMS TO BE CONSIDERED IN PRIVATE

Members considered the current List of Key Decisions and items to be considered in Private document.

Moved by Councillor H.J. Gilmour and seconded by Councillor D.S. Watson **RESOLVED** that the List of Key Decisions and items to be considered in Private document be noted.

0126. CORPORATE PLAN TARGETS PERFORMANCE UPDATE – APRIL TO JUNE 2017 (QUARTER 1 – 2017/18)

Committee considered a report, which provided an update to Members on performance outturn targets for the first quarter; April to June 2017, in relation to supporting our communities to be healthier, safer, cleaner and greener'.

H01 - Deliver a minimum of 8000 hours of positive activity through community based culture and leisure engagement per year.

This target was reported as being on track.

At this stage of the year the target figure was 2000 hours; actual performance to date was 2585 - substantially exceeding target.

H02 - Increase participation/attendances in leisure, sport, recreation, health, physical and cultural activity by 3,000 per year.

This target was reported as being on track.

The target for the first quarter was 75,000 attendances. The actual for the quarter was 92,640 – which exceeded expectations.

H03 - Deliver a health intervention programme which provides 900 adults per year with a personal exercise plan via the exercise referral scheme.

This target was reported as being on track.

The Council had been commissioned to deliver a health intervention programme by Derbyshire County Council, Public Health. The scheme covered two programmes; the Derbyshire Integrated Wellbeing Approach and Bolsover Wellness Plus. A combined figure of 1000 referrals had been set from these two programmes.

In the first quarter, 289 clients had attended at a number of different locations, including Clowne Sports Centre, Shirebrook Leisure Centre and Welbeck Road Doctors Surgery.

H04 - Tackle childhood obesity through the delivery of a child focused health intervention programme to all Key Stage 2 year groups by the end of each academic year.

This target was reported as being on track.

Quarter 1 of the new financial year saw the Five:60 programme's final term of the current academic year. The programme had been delivered to all year 3 pupils within the 28 schools in the Bolsover Schools Sports Partnership.

The delivery of the scheme in September was already being planned and schools were booked for the start of the new academic year.

H05 - Support 417 inactive 16+ individuals per year & increase their activity levels to more than 30 minutes of moderate intensity physical activity per week.

This target was reported as being on track.

690 individuals were engaged during the project period December 2014 to June 2017.

The targets for year 2 changed having had discussions with funders and having taken into account a shortfall in year 1. Amended target for year 2 (Dec 2015 to Nov 2016), was 340 engaged participants. Total number of engaged participants up to current time (Dec 2014 - March 2017) was 638. This was higher than the end of year target. 'Engaged' refers to individuals who the officer has consulted with, signposted to activities or who have tried activities.

Additional outcome targets had been set for stages 2 and 3 of the project. These were:-

- 1 Establish a community group that identified and controlled ownership of a local health issue.
- 2 Create a shared vision for the identified health issue
- 3 Facilitate the group to mobilise positive change of the health issue

Work within Creswell, Whitwell and Carr Vale/New Bolsover was ongoing and relationships had been made with local leaders and community groups in each area. Much had been learned about each of the areas which had helped to understand

the people who lived there. This improved understanding, along with a greater presence within each place, had led to new engagements and connections to be made. Examples of current work included;

• The facilitation of a new wildlife/nature group for families, set up by local residents and connecting people with an interest in fishing.

H07 - Assist partners in reducing crime by delivering 12 Crime Cracking events in the community each year.

This target was reported as being on track.

1 Crime Cracking event attended engaging with approximately 70 people;

• Shirebrook Eats and Treats event.

H08 - With partners organise 3 community cohesion events each year to bring communities together in identified areas.

This target was reported as being on track.

The Community Cohesion Officer had helped the newly established Shirebrook Polish Community Association to organise 2 events during the first quarter:-

- Easter event at the Shirebrook Christian Centre
- Family Summer Picnic

The project had now come to an end and the Community Cohesion Officer had taken up a new post within the Bolsover Partnership team. As a result of this, the target would be reviewed and a recommendation made to Executive on 4th September 2017.

A Member felt that the two above events had not been advertised fully in the community. The Portfolio Holder for Community Safety & Street Services replied that this would be raised at the 'NG' meetings for future events.

H09 - Achieve a combined recycling and composting rate of 49% by March 2019.

This target was reported as being on track.

The April to June 2017 quarter was estimated based on the 2016/17 quarter 1 data (4,415tonnes) due to Waste Data Flow (WDF) information not being available. It was estimated that the combined recycling rate would be 47% (approx). The information would be updated when qualified WDF data was available at the end of September 2017.

H10 - Sustain standards of litter cleanliness to ensure 96% of streets each year meet an acceptable level as assessed by Local Environment Quality Surveys (LEQS).

This target was reported as being on track.

Quarter 1 - LEQS's established that 0% of streets and relevant land surveyed for litter fell below grade B cleanliness standards, resulting in 100% meeting the target standard.

The Chair raised concern regarding the target and felt the Authority was not maintaining levels of litter clearance. The Portfolio Holder for Community Safety & Street Services advised the meeting that the Government was introducing a new initial power to enable authorised officers, wearing bodycams, (Environmental Health Officers and CAN Rangers), to issue Fixed Penalty Notices where they could approach a person who had committed a littering offence. The offender would have a period of time to clear up and failing that, the officer could go for a prosecution.

H11 - Sustain standards of dog fouling cleanliness to ensure 98% of streets each year meet an acceptable level as assessed by Local Environment Quality Surveys (LEQS).

This target was reported as being on track.

Q1 - LEQS's established that 0% of streets and relevant land surveyed for dog fouling fell below grade B cleanliness standards, resulting in 100% meeting the target standard.

H12 - Annually undertake 10 local environmental enforcement and educational initiatives in targeted areas to deal with dog fouling, littering or fly tipping.

This target was reported as being on track.

Four enforcement/educational initiatives were delivered during the first quarter. Two at Shirebrook, one at Bolsover and one at Barlborough.

H15 - Reduce energy use in sheltered housing schemes by 10% by March 2019

This target was reported as being on track.

Contractors had started works at Victoria House in two empty flats, refurbishing the bathrooms and fitting new low surface temperature radiators. When finalised, programmes of work were agreed, a meeting would be held with the tenants and relevant officers and Members to make everyone aware of the works and time scales.

An architect had been appointed for phase 2 properties and initial surveys had been carried out.

H16 - Replace each year 200 gas fired back boilers in our Council houses with more efficient 'A' rated combi boilers.

This target was reported as being on track.

In quarter 1 a total of 90 boilers were fitted;

- 19 fitted by BDC operatives
- 71 fitted by contractor

Moved by Councillor H.J. Gilmour and seconded by Councillor J.E. Bennett **RESOLVED** that the report be noted.

0127. ENVIRONMENTAL ENFORCEMENT REVIEW – TO APPROVE THE SCOPING OCUMENT

Committee considered the scoping document in relation to their review of Environmental Enforcement.

Moved by Councillor S. Peake and seconded by Councillor C.R. Moesby **RESOLVED** that the amendments to the scoping document as agreed by the Committee be noted and approved.

(Scrutiny Officer)

0128. WORK PLAN 2017/18

Committee considered their Work Plan which would be updated with items from this meeting.

The Scrutiny Officer noted that the Solicitor was looking at a draft Licensing Policy which would be presented to this Committee in October 2017 for Member's comments.

As this was her last Healthy, Safe, Clean and Green Scrutiny Committee meeting before leaving the Council to take up another position, the Chair thanked the Scrutiny Officer for all her hard work and support of the Committee over the previous years and was sad to see her leave.

The Vice Chair noted she had worked with Claire since she had started in her role as Scrutiny Officer and also thanked her for all she had done, her advice and initiatives.

Members endorsed the Chair and Vice Chair's comments and stated that Claire would be sorely missed. The Committee wished Claire all the best in her new role.

The meeting concluded at 1425 hours.